

Bruce Woytuik

Career Summary:

Over thirty years experience in Information Technology with a number of highly diverse organisations functioning as an employee or as an Independent Consultant. Responsibilities have included System Operations and Management, Interim Management, Systems Design / Architecture, Project Management, Applications Development, Training and Teaching and Operational Auditing.

Organisations serviced include; Federal / Provincial Government Departments, Post Secondary Educational Institutions, Health Care, Mining, Engineering, Telecommunications, Energy Utility and Wholesale / Retail Industries.

Expertise:

- IT Organization restructuring and Interim Management
- Project and Operations Management in multiple vendor Information Systems environments.
- ITIL Processes and best practices
- Non-interruptive Implementation planning and execution.
- Operational perspective in Business System Design, Technical Design, Systems Architecture and Organisational Re-engineering.
- Operational auditing of current and proposed systems.
- Computer Managed Learning systems and their use in both local and Distance Education activities.

Project Management / Consulting Experience:

- Clinic Assessments, Privacy Impact Assessments for the Alberta Medical Association
- Service Delivery review for BC Ministry of Health
- IT Benchmark, Functional Maturity and Total Cost of Ownership Study with Micromation for the City of Calgary
- Management Consulting to Pricewaterhouse Coopers to develop a business case, implementation plan and implement a shared services IT organization for the GNWT.
- Operations Manager, ENMAX Energy, transitioning customers, staff and billing system from Enron Direct to ENMAX Energy.
- Management Consultant to CGI providing operations audit and risk assessment services.
- Acting Manager, Information Systems for the GNWT, Department of Health and Social Services providing technical and management support.
- Project Manager, Operations Infrastructure with IBM Canada for the Alberta Health & Wellness, alberta we//net project providing Operations planning, design and policy development for multiple projects. Managed and supported the projects' development and testing environments.

- Manager, Operations for Telus Mobility providing technical and operations support as well as guidance for outsourcing all Operations functions.
- Senior Client Server Operations Co-ordinator with the Alberta Department of Energy providing management transition support for the MRIS system.
- Manager, Operations for the Alberta Department of Energy, MRIS Project; providing technical and operations support for Development, Testing, Migration and Production environments.
- System Administrator for an Elections Canada Voter Registration system; installed the hardware & software, trained and supervised 8 staff.
- Management Consultant, Victorian Education Foundation, Melbourne, Australia; implemented a Computer Managed Learning system for Distance Delivery of Technical programs; provided consulting services.

Management / Employment Experience:

- Manager, Computing Services for Fairview College; providing technical and management support for all Academic and Administrative computing.
- Systems Manager, Agriculture Canada Research station; provided the sole technical and management support to 25 + researchers.
- Regional Project Manager, Correctional Service of Canada; developed and implemented a new Inmate Information system; extensive liaison with R.C.M.P. and National Parole Board.
- Regional Manager, Operational Information Systems, Correctional Service of Canada, providing sole technical and management support to the Prairie Region and the Regional Headquarters.

Technical Experience:

- Experienced in all Systems Management disciplines, Capacity Planning, Disaster Recovery Planning, Security, Change Management and ITIL processes
- System Manager level experience with Digital Equipment VMS and Open VMS.
- Network Manager level experience with LAN and WAN networks and Network Security.
- Operations Manager level experience with Unix and NT systems.

Teaching / Training Experience:

- Part-time Instructor at Fairview College; Telecommunication & Networks, Systems Analysis & Design, Introduction to Computing and speciality lectures.
- Guest Lecturer at 30+ Colleges and Universities in Australia on the subject of Computer Managed Learning and its use in Distance Education.